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December 12, 2005

Dear CounterPoint User:

Exciting things are happening at Synchronics – and we wanted to make sure you were among the first to know!

As of January 3, 2006, Synchronics becomes the Retail Division of Radiant Systems. Radiant is a leading technology solutions provider for hospitality, restaurant, petroleum, convenience store, and cinema – and now for specialty retail. Radiant is committed to continuing to support and enhance all the Synchronics product lines – CounterPoint V7, CounterPoint SQL, CPOnline, and CPGateway.

You won't notice any earth-shattering changes in the immediate future. You will still work with all the people you have come to know and trust at Synchronics and at your Authorized Synchronics Dealer. I will be the President of the Radiant Retail Division, and all of the Synchronics people will continue forward from our offices here in Memphis.

The news gets better: Radiant is committed to adding more resources to the Retail Division (Synchronics) to continue improving our products and services. Radiant and Synchronics are combining their strengths to bring you new, innovative, and better solutions.

Headquartered in Atlanta, Radiant has deployed its hardware and software solutions in more than 50,000 sites worldwide. You can read all about Radiant (a publicly traded company, NASDAQ: RADS) and its product offerings at www.radiantsystems.com. Read press releases at http://www.synchronics.com/news/press_releases.htm or (<http://www.radiantsystems.com/news/pressreleases.htm>). Feel free to email us at sales@synchronics.com and we'll do our best to answer your questions.

Please consider joining us at the CounterPoint User Conference in February 2006 where you can meet us and our new partners, find out more about the new Synchronics Radiant Retail Division, and learn how we can help you continue to improve your business. Take advantage of our special offer and sign up by December 29, 2005, for only \$345! Visit <http://www.synchronics.com/conference> for details.

We are all thrilled about the opportunities and possibilities that Radiant Systems can bring to Synchronics' users, dealers, and employees and we look forward to working with you for many years to come.

Sincerely,

A handwritten signature in blue ink, appearing to read 'JG' followed by a stylized flourish.

Jeff Goldstein
President

JG/pg